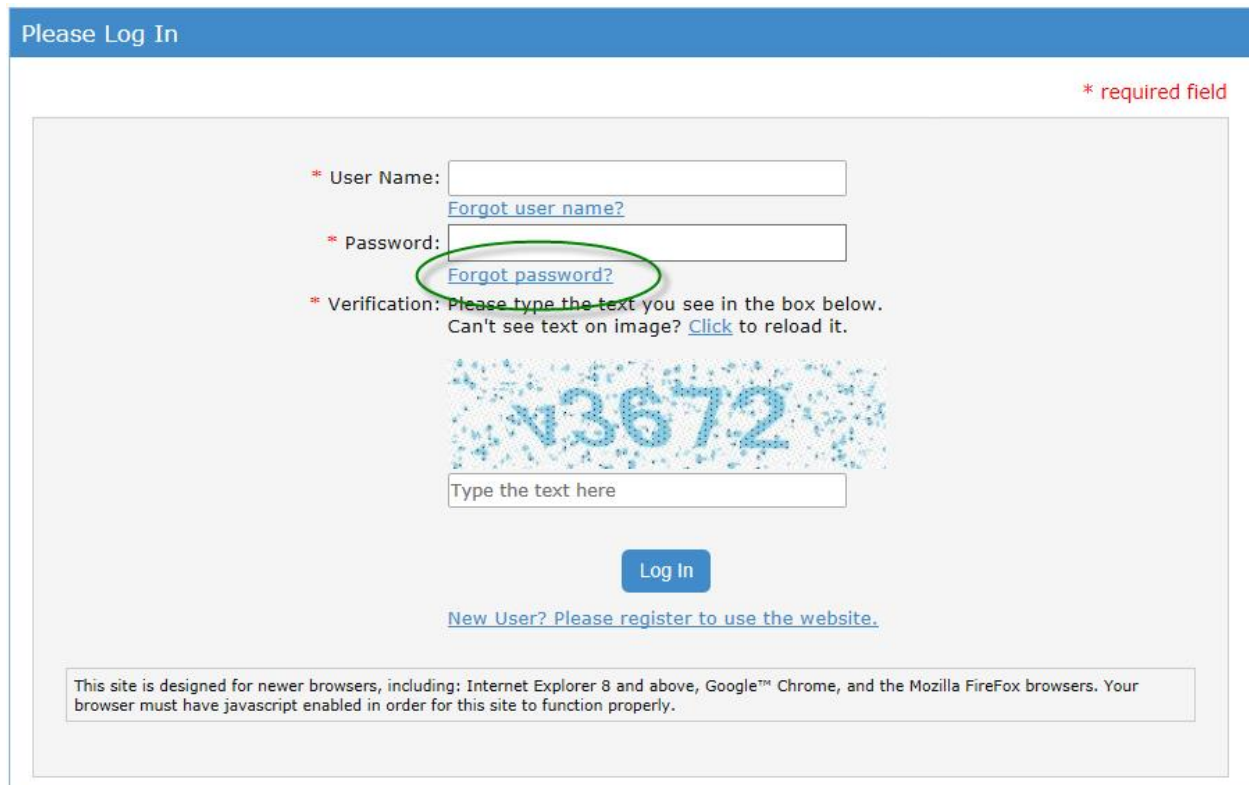


If you have forgotten your password, please follow the below steps to reset your password to regain access to your account.

Forgot Password

1. Navigate to the login screen and click "Forgot Password?".



The screenshot shows a login page with a blue header bar that says "Please Log In". In the top right corner, there is a red asterisk followed by the text "* required field". The main content area contains three required fields, each marked with a red asterisk:

- * User Name: [input field] with a blue link "Forgot user name?" below it.
- * Password: [input field] with a blue link "Forgot password?" below it. This link is circled in green in the image.
- * Verification: Please type the text you see in the box below. Can't see text on image? [Click](#) to reload it.

Below the verification text is a CAPTCHA image showing the number "v3672" in a blue, pixelated font. Underneath the image is an input field with the placeholder text "Type the text here".

At the bottom of the form area is a blue "Log In" button. Below the button is a blue link: "[New User? Please register to use the website.](#)".

At the very bottom of the page, there is a small box containing the text: "This site is designed for newer browsers, including: Internet Explorer 8 and above, Google™ Chrome, and the Mozilla FireFox browsers. Your browser must have javascript enabled in order for this site to function properly."


2. Enter your user name, verification code and click Next.

Forgot Password

* required field

* User Name:

* Verification: Please type the text you see in the box below.
Can't see text on image? [Click](#) to reload it.



Type the text here

3. Answer the security questions and click Next. If you DO NOT remember the answers, click "Forgot security answers?".

Forgot Password

* required field

Security Question 1:

* Answer:

Security Question 2:

* Answer:

Security Question 3:

* Answer:

[Forgot security answers?](#)

4. If you answer the security questions correctly on step #3, you will be directed to the following screen. Enter your new password and click Save.

Forgot Password

* required field

* New Password:

* Confirm Password:

Password Requirements:

- between 8 to 20 characters required.
- at least one letter uppercase and lowercase, one number and one symbol !@#%&*()_+~?;:, is required.

Save

Cancel

5. If you clicked “Forgot security answers?” on step 3, you will see the following screen. Enter your email address. You will receive an email that contains a link to the password reset form. If you DO NOT receive this email within an hour or two, check your junk or spam folder. In the email, click the link to go to the password reset form, where you can enter your new password.

Forgot Password

* required field

If you have forgotten your password, enter your email address in the space provided. If the email address is on file then an email message will be sent to that address. The message will contain a link to the site's password reset form. You must use the link contained in the email message sent. Your password will remain unchanged until you do so.

* Email:

Save

Cancel